



SMARTER SERVICE MANAGEMENT

SERVICENOW SECURITY OPERATIONS

THE CHALLENGE

Evolving cloud-first strategies and the dramatic change in working practices are creating a whole new world of pressure on an already stretched security operations function. Rates of cyberattacks show no sign of abating and organisations are reporting a significant rise in the number of security related incidents. Efficient incident reporting, investigation and resolution are all critical to protect business reputation, minimise risk and prevent regulatory sanctions are critical.

Breaches and high-impact incidents only surface to the C-Level execs when there is a substantial threat to the business or a mandated notification to the regulator is required. The overwhelming volume, scale and regularity of attacks and time spent investigating incidents go largely unreported to the board. And if the board do not understand the scale of the problem, they are unlikely to support investment in process and efficiency improvement.

Now, more than ever, it is a key requirement for the board to understand the business's ability and speed of response to cyber security threats and have a real-time view of the overall business risk. Due to the disparate security operations tooling, and historic siloed operating model and processes, effective incident management, resolution and reporting have proved problematic. It is now time to bring security operations out of the shadows and be a part of mainstream business operations and benefit from huge improvements in Enterprise Service Management tooling and processes.

THE SOLUTION

KA2 Limited offer a best practice approach to deliver **Smarter SecOps Service Management** that automates and integrates services through the **ServiceNow** platform.

We aggregate security and vulnerability data from your existing tooling and use intelligent workflows, automation, and orchestration to speed up analysis, containment and eradication. By streamlining your security response and enabling prioritisation and risk scoring based on business impact, your security teams will be focused on what is most critical to safeguard your business. ServiceNow SecOps facilitates the integration of tooling to provide a unified platform for security operations management, tracking the security posture

ABOUT KA2

KA2 partners with companies in highly regulated sectors to achieve better business outcomes through security-driven IT transformation. Our bold, holistic approach is guided by the KA2 Smarter Framework which combines the KA2 Compliance Workflow Engine™ and domain expertise to help companies transcend silo-thinking and charter a transformation course guided by information security and compliance.

We specialise in delivering solutions that accelerate business transformation and provide an enhanced user experience for customers and employees. Our multi-dimensional perspective enables us to realise smarter and sustainable results for our clients, so they can deliver better outcomes and services for their clients and end users.



According to Gartner, by year-end 2022, 30% of organisations will be leveraging Security Operations tools, up from less than 5% today

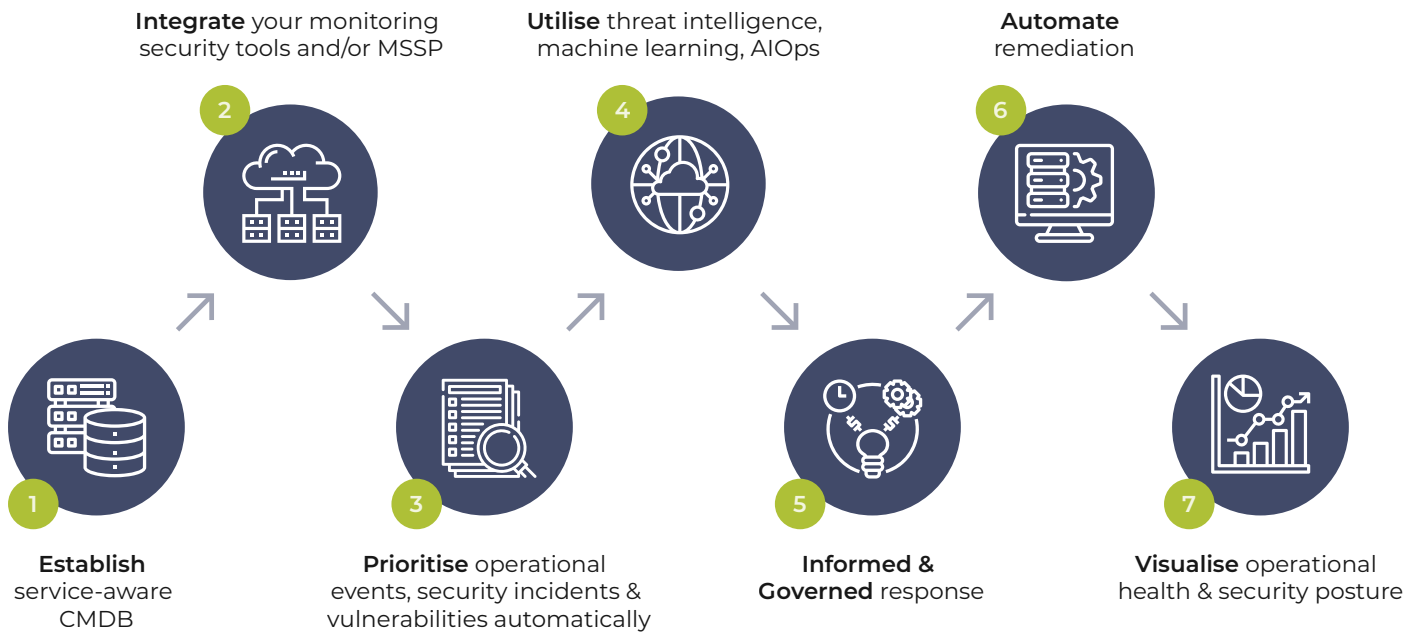
across the entire organisation, delivering improved visibility, and providing dynamic dashboarding to show trend and performance data.

As a **ServiceNow Partner**, specialising in SecOps and GRC, KA2 employs its **Smarter Framework** to implement and/or mature ServiceNow SecOps capabilities with multi-targeted and focused activities to drive confidence in the Cyber Security teams and realise full value from commercial investments in technology.

KA2 Smarter Framework is a security-led methodology, combining the **KA2 Compliance Workflow Engine™** with our Cyber Security and Service Management domain expertise to deliver accelerated, quality outcomes.

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THE BENEFITS

- Proactive processes to ensure service and business stability
- Increased speed of response and resolution management
- Improved, single view of threat landscape
- Increased governance of Cyber Security processes
- Improved accountability and responsiveness across business-function boundaries
- Improved security monitoring efficiency and reduced operational costs
- ServiceNow improves the SecOps processes with inbuilt integrations to wider IT processes, such as CMDB, Change and Incident
- KA2 Smarter Framework ensures an accelerated AND successful project delivery AND a rapid return on investment



60% say attackers are outpacing enterprises with technology such as AI, according to ServiceNow

Get in touch with our experts to discuss how KA2 Limited and ServiceNow SecOps can radically improve your security operations and incident response capability.

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