



SMARTER CHANGE DELIVERED



Deliver Better Business Outcomes, Faster

At KA2, we partner with leading financial services firms to deliver better business outcomes through security-driven technology transformation. Our joined-up approach, powered by our Smarter Framework, breaks through silos to accelerate business transformation and create enhanced security-led experiences for customers and employees.



ENTERPRISE SERVICE MANAGEMENT

Today's customers demand a better service and customer experience. Efficient, proactive and mobile are all key elements of a modern service experience. Our ESM solutions ensure that an organisation's people, processes and platforms deliver seamless solutions that create a secure, governed, cost-effective foundation for operational innovation and operation, measured against predefined outcomes and customer experience metrics.



MODERN WORKPLACE

For many financial service organisations striving to improve their own customer journey, there is a growing realisation that the employee experience (EX) is one of the first steps on this journey - productive, successful and happy employees can deliver a better external customer experience. Supporting this EX transformation requires a new approach - one that integrates collaboration, communication and security across the whole business. Our approach redefines the workplace experience through modernised platforms, optimised operations and cultural transformations.



INFORMATION SECURITY & COMPLIANCE

For today's businesses, information security and compliance are everything. That's why we embed the requirement for risk and controls, and information security into every transformation – big or small – to keep your business protected. Our foundational security approach provides all clients with the security building blocks in their cloud journey, steadily increasing to enhance your organisation for the security challenges of today's workplace and the platforms they use.

Are you ready for a Smarter way forward?

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